



THE NEW
WISHARD™



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Fast Facts

The mission of Wishard Health Services is to Advocate, Care, Teach and Serve with special emphasis on the vulnerable populations of Marion County.

Statistics

Adult admissions.....	15,675
Observations.....	2,790
Births.....	2,515
Average length of inpatient stay (days)	
■ Adult.....	5
■ Newborn.....	2
Average hospital daily census.....	240.7
Total patient days.....	83,718
Patient origin	
■ Marion County.....	91.3%
Total annual Midtown admissions.....	743

Outpatient Visits

Total outpatient visits.....	1,183,580
■ Specialty clinic visits.....	140,354
■ Community Health Center visits.....	236,183
■ Emergency Department/Urgent Care visits.....	102,957
■ Psychiatric Emergency Department visits.....	2,897
■ Mental health/addiction visits.....	687,268
■ Women's Visit Center.....	13,921

Staff

Total staff.....	4,113
■ Full-time staff.....	3,190
■ Part-time staff.....	923
Physicians on WHS medical staff.....	1,092
Active medical staff.....	983
Percent of physicians board-certified.....	93.2%
Volunteers.....	164
Volunteer hours collectively worked.....	21,006
Equivalent of FTEs.....	10.09

Outreach

Health Connection calls.....	513,447
Multicultural Affairs	
■ Hispanic Health Resources services.....	122,747
■ Language Line services.....	9,600
■ Languages used.....	22
Chaplaincy visits.....	79,188
Mammography van services.....	3,388
Health fairs.....	51
■ Health fair encounters.....	15,040



Payor Mix

■ Uninsured.....	39.8%
■ Medicaid.....	30.1%
■ Medicare.....	18%
■ Commercial.....	9.5%
■ Other.....	2.6%

Expenses

■ Personnel services.....	53%
■ Contractual.....	23.9%
■ Supplies.....	17.8%
■ Facilities.....	5.3%

Facilities

Staffed inpatient beds:

■ Adult.....	282
■ Pediatric/Newborn/Newborn Intensive Care Nursery.....	57

Total.....339

Outpatient service sites:

■ Wishard Community Health Centers.....	10
■ Midtown Community Mental Health sites & residential facilities.....	21

Health Connection (317) 655-2255

Wishard Historical Milestones



For more than 150 years, Wishard Health Services has provided high quality, cost-effective, patient-centered health care to the residents of Marion County. Wishard is accredited by The Joint Commission. Nationally recognized programs include a level I trauma center, regional burn center, comprehensive senior care program, women's and children's services, teen and adolescent care programs, Midtown Community Mental Health Center, and a network of primary care sites located throughout the neighborhoods of Indianapolis. In partnership with the Regenstrief Institute, Wishard conducts groundbreaking work that leads health information technology around the globe. Wishard also serves as the sponsoring hospital for Indianapolis Emergency Medical Services. Wishard is the public hospital division of the Health and Hospital Corporation of Marion County and partners with the Indiana University School of Medicine whose physicians provide a comprehensive range of primary and specialty care services. Marion County voters approved construction of a new Wishard hospital with 85 percent support for the measure. The new facility will be complete by early 2014.

- 1859** City Hospital opens, first to treat the small pox epidemic, then as a military hospital. An estimated 13,000 sick and wounded soldiers were treated in the five-year period ending in 1865.
- 1866** Dr. Greenly Vinton Woolen named hospital superintendent. City Hospital now operates as a charity institution supported by Indianapolis taxpayers.
- 1879** Dr. William Niles Wishard appointed superintendent of City Hospital.
- 1885** Flower Mission Training School for Nurses graduates its first class of five nursing students.
- 1887** First City Hospital ambulances begin carrying sick and injured patients.
- 1909** Indiana University School of Medicine at Indianapolis opens, beginning long teaching affiliation with the hospital.
- 1914** Two four-story isolation units constructed, known as the Burdsal Units. St. Margaret's Hospital Guild hires several Indiana artists including T.C. Steele to paint murals throughout the hospital.
- 1918** Social Service Department established to help with social needs of patients.
- 1931** Dr. Charles W. Myers appointed superintendent, a post he would hold until 1952.
- 1935** First iron lung in the state of Indiana installed at City Hospital.
- 1943** Two-way radios installed in City Hospital ambulances. This was the first hospital in the nation to use this type of radio to coordinate ambulance dispatch.
- 1947** City Hospital renamed Indianapolis General Hospital.
- 1951** General Assembly enacts statute creating the Health and Hospital Corporation of Marion County.
- 1961** First cancer laboratory in Indiana opened at General Hospital.
- 1968** New seven-story Myers Building dedicated.
- 1969** General Hospital designated by the Indiana State Board of Health to be a major trauma center for Indiana. Midtown Community Mental Health Center opens at General Hospital.
- 1975** General Hospital renamed Wishard Memorial Hospital.
- 1984** IU School of Medicine assumes full management responsibility for Wishard Health Services operations and for clinical care.
- 1985** Wishard Memorial Foundation established.
- 1992** First verified Level I Trauma Center in Indiana.
- 1995** Wishard named one of the top 100 hospitals in the country for third consecutive year by HCIA, Inc./Mercer Consulting.
- 1997** Wishard Advantage program begins serving needy residents of Marion County. Senior Care at Wishard launched.
- 1998** Health Connection – a 24-hour-a-day nursing telephone triage system – begins operation. Acute Care for Elders Unit established.
- 1999** The IU National Center of Excellence in Women's Health opens at Wishard. Emergency Medicine Department created. New Palliative Care Program launched. New Urgent Visit Center opens.
- 2003** The state-of-the-art Richard M. Fairbanks Burn Center at Wishard opens, replacing the original unit.
- 2005** Independence Square, an innovative new rehabilitation center, opens at Wishard.
- 2008** Senior Care's Healthy Aging Brain Center established.
- 2009** Referendum to build New Wishard approved with 85% voter approval. Plans for a New Wishard announced and will be complete by early 2014.
- 2010** Linwood and Eagledale health centers open, joining a network of eight others in the community. Indianapolis EMS is formed as a partnership between the city and Health and Hospital Corporation of Marion County with Wishard serving as the sponsoring hospital.